The U.S. Occupational Safety and Health Review Commission

OSHRC

FISCAL YEAR 2020

PERFORMANCE BUDGET AND JUSTIFICATION



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Fiscal Year 2020 Performance Budget and Justification

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I. INTRODUCTION – MISSION, VISION, AND STRATEGIC GOALS

The U.S. Occupational Safety and Health Review Commission

Our Mission

The U.S. Occupational Safety and Health Review Commission (OSHRC or Review Commission) is an independent adjudicatory agency created by the Occupational Safety and Health Act of 1970 (the Act). The sole statutory mandate is to serve as an administrative court providing fair and expeditious resolution of disputes involving the Occupational Safety and Health Administration (OSHA), employers charged with violations of federal safety and health standards, and employees and/or their representatives. The Review Commission was created by Congress as an agency independent of the Department of Labor to ensure that OSHA's enforcement actions are carried out in accordance with the law and that parties are accorded due process.

Functions and Procedures

The Act and the Review Commission's Rules of Procedure provide two levels of adjudication when an employer timely contests an OSHA citation. The first level affords an employer and/or affected employee who files a timely notice of contest with the opportunity for a hearing before a Review Commission Administrative Law Judge (ALJ). The ALJ's decision becomes a final order under the Act unless a member of the three-member Commission exercises their discretion to direct the case for review. The second level involves the Commission's review of an ALJ decision. The Commission's three members, appointed by the President and subject to Senate confirmation, serve six-year terms. The principal (National) office of the Review Commission is located in Washington, DC. There are also regional offices in Atlanta and Denver, where additional Review Commission ALJs and staff are assigned. Before both its ALJs and the Commission members, the agency seeks to provide fair, impartial, and timely adjudication of cases concerning the safety and health of employees' working conditions in the United States.

Vision Statement

The Review Commission strives to be:

- An adjudicative body that is, and is recognized for being objective, fair, prompt, professional, and respected.
- An agency that creates a body of law through its decisions that define and clarify the rights and responsibilities of employers and employees under the Act.
- A model federal agency with highly effective processes, a highly motivated, qualified and diverse workforce, and modern information management, communications, and administrative systems.
- An agency that values teamwork, develops its employees, and strives to improve its performance, service, and value to the American people.

Strategic Goals

The Review Commission has set measurable, outcome-oriented objectives that advance the agency's ability to meet its strategic goals. The agency has included its strategic goals, objectives and their associated measures in its Strategic Plan (FY 2018 – FY 2022) and as part of its performance budget. OSHRC has four overarching strategic goals:

- 1. Promptly and fairly resolving the cases before it, including reducing the average age of Review-level cases;
- 2. To the extent consistent with the agency's statutory authority and responsibilities, seeking to enhance the transparency of its operations;
- 3. Promoting organizational excellence, including a culture of professionalism, mutual respect, organizational pride, and ensuring that staff members are adequately trained and developed; and
- 4. Managing agency resources in a manner that instills public trust, including using information and technology to monitor, evaluate, and improve programs and processes in order to better accomplish the agency's mission.

II. BUDGET REQUEST SUMMARY

Budget Request Summary

The U.S Occupational Safety and Health Review Commission (Review Commission or OSHRC) requests an appropriation of \$13,225,000 to continue our mission of adjudicating OSHA-issued workplace safety citations, fund essential agency programs, support 61 full-time equivalent (FTE) positions, and maintain our electronic filing (e-filing) system in fiscal year (FY) 2020. The funding request would also allow us to fulfill our legislative mandate to serve as an administrative court providing fair and prompt resolution of disputes involving OSHA, employers charged with violations of federal safety and health standards, and employees and/or their representatives. This request supports the goal in the Review Commission's Strategic Plan to improve service to the public.

Our FY 2020 estimated costs include:

- \$9,699,000 to support direct payroll and related costs for 61 FTE positions. These costs are approximately 73 percent of the Review Commission's budget request.
- \$1,625,000 for office space rent.
- \$377,000 for services provided by other federal agencies, such as support for financial and administrative services provided by the Bureau of the Fiscal Service (BFS) and personnel and payroll services provided by the National Finance Center (NFC).
- \$115,000 to support and maintain OSHRC's e-filing system.
- \$1,409,000, the remaining amount, to be used for travel expenses for ALJs to hold hearings, court reporting services, management of the language access plan, the annual financial audit, the Federal Information Security Management Act (FISMA) audit, employee training and development, the maintenance and purchase of equipment, to enable the Review Commission to complete its annual performance plan goals and targets, and to implement government-wide and Review Commission specific transparency initiatives.

E-Filing System

In 2013 the Review Commission began securing information technology (IT) infrastructure upgrades through the established Networx contract to support our cloud-based initiatives and to implement an electronic filing (e-filing) system, which permits the electronic filing and service of litigation documents. The e-filing system was successfully deployed in 2016. The e-filing system directly supports our annual performance plan's goals and targets, promotes transparency, supports technology improvements, and integrates business process automation to improve accuracy and efficiency in case management practices. This budget request includes \$55,000 for licensing and \$60,000 for customized reporting and continued enhancements to the e-filing system.

Language Access Plan

On February 17, 2011, the U.S. Attorney General issued a Memorandum for Heads of Federal Agencies, among others, regarding the Federal Government's Renewed Commitment to Language Access Obligations Under Executive Order (EO) 13166 (AG Memo). The AG Memo requested that each agency join the Department of Justice (DOJ) in recommitting to the implementation of EO 13166 by: (1) establishing a Language Access Working Group (LAWG) to be responsible for implementing the Executive Order; (2) evaluating and/or updating its Limited English Proficiency (LEP) Plan; (3) establishing a schedule to periodically evaluate and update its LEP services, policies, plans, and protocols; (4) ensuring agency staff can competently identify LEP contact situations and take the necessary steps to provide meaningful access; (5) notifying the public of its LEP policies, plans, and procedures; (6) assessing non-English language proficiency when considering hiring criteria; and (7) collaborating with other agencies for written translations intended for mass distribution.

The Review Commission has made significant progress in the development and implementation of a Language Access Plan (LAP) to fulfill its obligation under EO 13166. In 2011, OSHRC revised its LAP to more efficiently implement key actions required by EO 13166 and Title VI of the Civil Rights Act of 1964. In May 2014, responsibility for the LAP was transferred to the Office of the Chief Administrative Law Judge (OCALJ). A draft updated plan was developed and circulated to all judges and key Review Commission staff members for review and feedback. The Review Commission implemented the revised and updated plan in August 2014. Based on feedback received from DOJ, the LAP was revised again in November 2015. The current LAP has been implemented by OSHRC and a copy was forwarded to DOJ for review.

The Review Commission's goal is to ameliorate LEP as a barrier to accessing its programs and activities; consequently, the agency is committed to taking reasonable steps through which LEP persons can meaningfully access its services consistent with its fundamental mission and existing law. To accomplish this important goal, the FY 2020 budget request includes \$10,000 to cover services for translation of documents and interpreters for individuals with LEP.

III. APPROPRIATIONS LANGUAGE

FY 2020

Appropriations Language

U.S. OCCUPATIONAL SAFETY AND HEALTH REVIEW COMMISSION

SALARIES AND EXPENSES

For expenses necessary for the U.S. Occupational Safety and Health Review Commission, \$13,225,000.

IV. PERFORMANCE BUDGET JUSTIFICATION BY ORGANIZATIONAL UNIT

Performance Budget Justification

The Review Commission has three main units which function in concert to achieve the agency's overarching mission:

- 1. The Administrative Law Judge (ALJ) function;
- 2. The Commission function; and
- 3. The Office of the Executive Director function.

Each unit has staff and resources assigned exclusively to it, but all three units work collaboratively to meet or exceed the Review Commission's strategic goals. This separation of staff between the ALJs and Commissioners stems principally from the nature of their functions, so that each review level is, in fact and in appearance, independent of the other. The Office of the Executive Director (OEXD) function supports the ALJ and Commission functions, as well as the agency's strategic planning efforts.

Funding and staffing by function is as follows:

	Funding (in millions) and FTE by Function					
	FY 2018 Actual		FY 2019 Enacted		FY 2020 Request	
	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>
Administrative Law Judge	5.6	22	5.5	25	5.5	25
Commission	5.8	23	5.9	28	5.9	28
Executive Director	1.8	7	1.8	8	1.8	8
Total	13.2	52	13.2	61	13.2	61

Administrative Law Judge Function

The front line of our agency's delivery of services to the American public rests with the Administrative Law Judges (ALJs or Judges). Our Judges travel around the country to conduct formal hearings and related proceedings in a fair, just, and expeditious manner. This function is directly related to achieving the public service goal of fair, just, and expeditious adjudication of disputes brought before the Review Commission and its ALJs.

The ALJs report through the Chief Judge to the Chairman of the agency. However, they act independently when arriving at case decisions. The Review Commission's procedural rules are similar to the Federal Rules of Civil Procedure and are designed and administered to secure the just and timely determination of every contested case. In the absence of a specific Review Commission rule, the Federal Rules apply.

Proceedings Before the Review Commission's Administrative Law Judges

The events leading to the presentation of an OSHA case before a Review Commission Judge follow an established procedure, and they are designed to provide all parties with a fair hearing and swift adjudication of their case. To contest all or part of a citation, penalty or abatement period, an employer must file a notice of contest with the Secretary of Labor within 15 working days of receipt of the citation issued by OSHA. The Secretary of Labor transmits the notice of contest and all relevant documents to the Review Commission's Executive Secretary for filing and docketing. After the case is docketed, it is forwarded to the Office of the Chief Administrative Law Judge (OCALJ) for assignment to an ALJ. The case is generally assigned to an ALJ in the Review Commission office closest to where the alleged violation occurred. Thereafter, the Judge has full responsibility for all pre-hearing and pre-trial procedures and is charged with providing a fair and impartial hearing in an expeditious manner and rendering a decision promptly.

Administrative Law Judge Operations

The Review Commission strives to expedite the judicial process in a fair and impartial manner and strengthen its settlement procedures and case management responsibilities by constantly monitoring its Simplified Proceedings and Mandatory Settlement programs. The ALJ function handles a caseload that continues to grow in complexity as reflected by the increased number and complexity of OSHA citations over the last several years.

OSHA completed 32,020 inspections in FY 2018 and estimates it will complete 32,800 in FY 2019 and 33,133 inspections in FY 2020. Of particular importance over the last several years from the Review Commission's resources perspective, the number of citations being contested has remained high, resulting in the high number of contested cases being docketed.

In FY 2008, the Review Commission docketed 1,962 contested cases. Since FY 2008, there has been a notable increase in the number of contested cases. Moreover, OSHA implemented a new administrative policy in FY 2011. As a result of this policy, the average penalty for a serious violation increased, and the contest rate increased. In FY 2015, the Review Commission

docketed 2,164 contested cases; 2,183 in FY 2016; 2,168 in FY 2017; 2,144 in FY 2018; and it estimates there will be 2,300 in FY 2019 and 2,400 in FY 2020. Although the case intake has stabilized in recent years, we expect that this trend will continue.

In addition to the high number of contested cases that resulted from OSHA's administrative penalty policy,¹ OSHA's emphasis in recent years has been on serious workplace hazards. The consequent increase in proposed penalties has translated into more complicated cases and more costly trials (e.g., cases involving heat stress, lock-out/tag-out, workplace violence, confined spaces, health care hazards, asbestos, process safety, construction industry hazards, etc.). Over the past few years, the Review Commission has noted an increase in the complexity of cases handled by ALJs. We attribute this trend to two factors. First, OSHA has increasingly focused its attention on encouraging more resource and time-intensive inspections. Second, the Department of Labor's Office of the Solicitor has decided to leverage litigation resources and focus less on high volume in favor of high-impact strategic cases. The increase in the complexity of cases challenges the Review Commission because judges must invest a greater amount of time in handling those matters.

The complexity of these cases is the result of the existence of one or a combination of the following:

- Intricacies of the law (complex questions of law);
- Volume of documents, including transcripts;
- Large number of witnesses (including expert witnesses in fields such as engineering, architecture, construction, soil, physics, epidemiology, pathology, neurology, and infectious diseases);
- Number of alleged violations, items, and affirmative defenses (including distinct and separate items); or
- Technical, novel, difficult or new issues raised, such as cases involving workplace violence, heat stress, asbestos, ergonomics, process safety management, and/or confined spaces.

The Review Commission continues to improve the efficiency of case processing by moving a selected number of cases into Mandatory Settlement Part and Simplified Proceedings programs, both of which are innovative methodologies to speed the settlement or adjudication of pending cases. During FY 2011, the Review Commission began an evaluation of its current Mandatory Settlement Part program to ascertain whether even greater improvement in this settlement process can be achieved. This evaluation, "Dispute Resolution in the Administrative Process: Evaluation of the Occupational Safety and Health Review Commission Settlement Part Program," was completed in FY 2013 by alternative dispute resolution (ADR) experts at the Indiana University School of Public & Environmental Affairs. The evaluation declared the

¹ OSHA implemented an administrative penalty policy as of the beginning of FY 2011. Furthermore, the Federal Civil Penalties Inflation Adjustment Act Improvements Act of 2015 required OSHA to increase its minimum and maximum penalty amounts, leaving it no discretion in that area.

agency's program to be "successful," and it noted that OSHRC "has done an admirable job addressing an increased caseload within constrained resources while at the same time meeting the expectations of its external stakeholders." With the higher caseload levels of recent years, Mandatory Settlement Part has been an important tool in avoiding a backlog of cases at the ALJ level. The Review Commission has reviewed the specific suggestions for improvement contained in the evaluation. In particular, the evaluation recommended that the Review Commission provide "training and regular continuing legal education in mediation and dispute resolution to every ALJ who is expected to serve as a settlement judge." The Review Commission agreed with this recommendation and as a result developed an ALJ training performance goal in our FY 2014 – 2018 and FY 2018 – 2022 Strategic Plans.

Under Commission Rule 120, 29 Code of Federal Regulations (CFR) § 2200.120, and where the parties' consent, the Chief Judge may assign a Settlement Judge to a pending proceeding to aid the parties in disposing of the case. Where the aggregate amount of the penalty sought by the Secretary of Labor is \$100,000 or greater, the Mandatory Settlement procedure goes into effect. The Settlement Judge appointed by the Chief ALJ has full control of the proceeding and may require that the parties' representatives be accompanied at the settlement conference by officials having full settlement authority. This procedure has aided the Commission in disposing of some extremely complex cases, with the approval of all parties (if settlement efforts are not successful, the case may be assigned to a different Judge for trial).

The Simplified Proceedings process includes cases where the total proposed penalty is not more than \$20,000 or up to \$30,000 when found eligible by the Chief Judge. The Simplified Proceedings process allows parties with relatively simple cases to have their "day in court" unencumbered by formal procedural and evidentiary rules, while ensuring that due process requirements will be maintained. Under this process, a business, with or without counsel, can present its case before an ALJ and receive a prompt decision. Most paperwork, including legal filings, has been eliminated so that justice can be rendered swiftly and inexpensively. The process reduces the time and legal expenses to employers contesting relatively small penalty cases.

In FY 2018, approximately 30 percent of new cases were assigned to Simplified Proceedings. The Review Commission also projects that approximately 33 percent of new cases will be assigned to the Simplified Proceedings process in FYs 2019 and 2020.

Simplified Proceedings Case Activity

	FY 2015 <u>Actual</u>	FY 2016 <u>Actual</u>	FY 2017 <u>Actual</u>	FY 2018 <u>Actual</u>	FY 2019 <u>Estimate</u>	FY 2020 <u>Estimate</u>
New Cases	2,164	2,183	2,168	2,144	2,300	2,400
Cases Assigned to Simplified Proceedings	586	738	630	649	759	790

FY 2015 through FY 2020

Anticipated Administrative Law Judge Workload for FY 2020

Four major factors impact the ALJs' workload: (1) the quantity, magnitude, and nature of the cases; (2) the utilization of the Simplified Proceedings process; (3) the time, effort, and complexity of cases assigned to the Mandatory Settlement process; and (4) the number of trials held and their length and complexity.

The number of OSHA inspections and their focus also affects the Review Commission's caseload. In particular, inspections of high hazard workplaces – especially those with high injury and illness rates, fatalities, repeat offenders, and egregious violations – generally result in larger contestable proposed penalties. These inspections tend to result in more complex and contentious cases, which consume extensive time. The discovery process is lengthy and time-consuming, motion practice is expanded, legal research and decision-writing time is protracted, and, of necessity, the trial process is elongated and complicated.

Administrative Law Judge Workloads

The following table provides actual Administrative Law Judge workloads for FY 2015 - 2018 and estimated workloads for FYs 2019 and 2020.

		FY 2015 <u>Actual</u>	FY 2016 <u>Actual</u>	FY 2017 <u>Actual</u>	FY 2018 <u>Actual</u>	FY 2019 <u>Estimate</u>	FY 2020 <u>Estimate</u>
OSI Insj	HA pections ² :	35,817	31,948	32,369	32,020	32,800	33,133
Adı	ninistrative Law	Judge Wo	rkload:				
А.	Case Inventory, Start of Year	888	1,099	1,109	1,129	1,064	1,064
В.	New Cases	2,164	2,183	2,168	2,144	2,300	2,400
C.	Total Caseload	3,052	3,282	3,277	3,273	3,364	3,464
D.	Disposals						
	(1) With Hearing	61	42	44	38	40	45
	(2) Mandatory Settlement Conferences	56	86	85	45	60	65
	(3) Without Hearing	1,836	2,045	2,019	2,126	2,200	2,250
E.	Total Dispositions	1,953	2,173	2,148	2,209	2,300	2,360
Inv	al Case entory, l of Year	1,099	1,109	1,129	1,064	1,064	1,104

² Provided by OSHA.

Staffing

The Office of the Chief Administrative Law Judge requires 25 FTE positions in FY 2020 to support the workload based on OSHA's planned inspections and contest rates in the coming years and to meet performance targets, given the number and complexity of the cases anticipated.

The Chief Administrative Law Judge manages the effort to meet the agency's goals at the Administrative Law Judge level.

The Chief Administrative Law Judge:

- Reviews and screens all docketed cases, determines their level of complexity, and assigns each case to an Administrative Law Judge;
- Exercises strong management and monitors the progress of cases in order to ensure that performance goals are met;
- Supervises judicial and administrative staff and ensures that they receive appropriate training to perform their responsibilities; and
- Examines judicial case management practices of other entities to ensure that OSHRC's procedures are as efficient as possible.

Funding (in millions) and FTE						
	<u>FY 201</u>	18 Actual	<u>FY 20</u>	019 Enacted	<u>FY 2020</u>	Request
	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>
Administrative Law Judge Function	5.6	22	5.5	25	5.5	25

Strategic Plan and Outcome Goals

In accordance with Public Law 111-352, the Government Performance and Results Modernization Act of 2010 (GPRA Modernization Act of 2010), and Public Law 103-62, the Government Performance and Results Act (GPRA) of 1993, the Review Commission revised its strategic plan for the period FY 2018 through FY 2022. The revised plan focuses on four goals: (1) promptly and fairly resolving the cases before it, including reducing the average age of Review-level cases; (2) enhancing transparency of its operations; (3) promoting organizational excellence; and (4) managing agency resources in a manner that instills public trust. It also identifies innovative and comprehensive strategies to achieve strategic goals and objectives. The Review Commission's Strategic Plan for FY 2018 - 2022 includes the following goals and outcomes related to this function:

Public Service Goal	Outcome Goals
Promptly and fairly resolving cases, including reducing the average age of cases pending at the agency.	 Develop and implement case management practices that will minimize the average age of all pending ALJ-level cases. Ensure that a significant proportion of both complex and non-complex cases at the ALJ level are resolved within one year to 20 months from docketing.³ Provide training opportunities to (1) ALJs and (2) all attorneys and support staff, in order to enhance their capabilities on technical and legal issues, legal writing, ethics, and technology and case management.

OCALJ will advance this strategic goal through the following strategies:

- 1. Expedite the assignment of cases to ALJs.
- 2. Use objective criteria to designate complex cases and track the processing of these cases.
- 3. Closely monitor case performance and improve case management information systems and reports.
- 4. Conduct early review and screen potentially complex cases to expedite the disposition of such cases.
- 5. Implement appropriate changes in the agency's Rules of Procedure to improve case processing (e.g., Mandatory Settlement Part and Simplified Proceedings) and seek new ADR methods, including a review of recommendations resulting from the evaluation of the Mandatory Settlement Part.
- 6. Provide training to all judges on a variety of subjects, including technical and legal issues, legal writing, case management, and ADR to help them develop services and processes equal to the very best in judicial arenas.

³ Complex cases have one or more of the following characteristics: intricacies of the law; number of parties; volume of documents, including transcripts; large number of witnesses (including expert witnesses in such fields as engineering, architecture, construction, soil, physics, epidemiology, pathology, neurology, and infectious diseases); length of the trial; large proposed penalties; number of alleged violations, items (including distinct and separate items), and affirmative defenses; technical, novel, difficult or new standards raised; type of cases, such as those involving toxins (such as asbestos and lead); or extensive pre-trial discovery, including large numbers of interrogatories, conferences, and motions.

7. Continue to use a team of judges to handle, on a rotational basis, extremely complex cases and assign appropriate staff to timely process and monitor such cases, including settlement discussions.

The following are the performance goals for the OCALJ for fiscal years 2016 through 2020:

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Develop and implement case management practices that will minimize the average age of all	Whether new case management practices have been developed and implemented.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Less than 75% of all pleadings received in our electronic filing system were initiated electronically.	100% of all pleadings received in our electronic filing system would have been initiated electronically.	100% of all pleadings received in our electronic filing system would have been initiated electronically.
pending ALJ- level cases.				Target not met (75% of all pleadings received in our electronic filing system would have been initiated electronically)		
Ensure that a significant proportion of both complex and non- complex cases at the ALJ level are resolved	-Percent of simplified cases disposed of within one year at ALJ level.	-Dispose of 95% of simplified cases within one year. 93% Target not met	-Dispose of 95% of simplified cases within one year. 95% Target met	-Dispose of 95% of simplified cases within one year. 97% Target met	-Dispose of 95% of simplified cases within one year.	-Dispose of 95% of simplified cases within one year.
within one year to 20 months from docketing. ⁴	-Percent of conventional cases disposed of within 17 months.	-Dispose of 90% of conventional cases within 17 months.	-Dispose of 90% of conventional cases within 17 months.	-Dispose of 90% of conventional cases within 17 months.	-Dispose of 90% of conventional cases within 17 months.	-Dispose of 90% of conventional cases within 17 months.

⁴ Except for mandatory settlement cases, which are assigned by the Chief Judge upon receipt from the Office of the Executive Secretary, judges are not assigned cases until initial pleadings have been filed. This assignment generally occurs approximately 60 days after the case has been docketed due to the parties' frequent requests for extensions of time for filing initial pleadings.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
		92% Target met	88% Target not met	95% Target met		
	-Percent of settlement part cases disposed of within 19 months.	-Dispose of 98% of settlement part cases within 19 months.	-Dispose of 98% of settlement part cases within 19 months.	-Dispose of 95% of settlement part cases within 19 months.	-Dispose of 95% of settlement part cases within 19 months.	-Dispose of 95% of settlement part cases within 19 months.
		93% Target not met	93% Target not met	96% Target met		
	-Percent of complex cases disposed of within 20 months at ALJ level.	-Dispose of 95% of complex cases within 20 months (FY 2015 was the baseline year for this measure).	-Dispose of 95% of complex cases within 20 months.	-Dispose of 95% of complex cases within 20 months.	-Dispose of 95% of complex cases within 20 months.	-Dispose of 95% of complex cases within 20 months.
		94% Target not met	86% Target not met	86% Target not met		
Improve training opportunities for ALJs.	Time and resources dedicated to judicial training with special emphasis on mediation and dispute resolution.	of the agency's training resources was devoted. Target met	of the agency's training resources was devoted. Target met (Continue to	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Provide training opportunities to (1) ALJs and (2) all attorneys and support staff, in order to enhance their capabilities on technical and legal issues, legal writing, ethics, and technology and case management.	Increased attendance and participation in training opportunities, internal and/or external, for ALJs and all attorneys and support staff.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Training opportunities were offered to all ALJs, attorneys and support staff. Target met (Attendance and participation by ALJs and attorneys and support staff, at no less than one training opportunity annually, internally and/or externally)	Attendance and participation in at least one training opportunity devoted to management of electronic documents prior to and during hearings (i.e., e-filing, electronic discovery, or electronic exhibits).	
Publish significant procedural decisions and non- dispositive orders separately from other decisions.	Key decisions and orders published within 4 months of the order.	13 key decisions and orders published. Target not met (20 key decisions and orders published)	15 key decisions and orders published. Target not met (20 key decisions and orders published)	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.

The complexity of the cases increased the time required to resolve cases at the ALJ level. Factors leading to the increased complexity of cases include OSHA's focus on encouraging more resource and time-intensive inspections, as well as the Office of the Solicitor's decision to leverage litigation resources and focus away from high-volume and in favor of high-impact strategic cases. The increase in complexity of cases is a challenge for the Review Commission because processing such cases requires the judges to invest a greater amount of time in handling the matters and places an increased demand on the FTE assigned to handle the volume of cases.

Commission Function

OSHRC's Commissioners are appointed by the President and confirmed by the Senate, and they serve as an appellate level of review. The Commissioners review and decide cases contested under the Act, following an initial decision by an ALJ. This appellate level of review must be prompt, fair, and protective of the parties' rights.

Proceedings Before the Commission

The Commissioners adjudicate contested cases independently from the enforcement and rulemaking functions vested in OSHA. Disputed enforcement proceedings are tried initially before the Review Commission's Judges. The Commission members may then review an ALJ's decision.

Each Commission member has the discretionary authority to direct for review by the full Commission any case decided by any Judge. Absent such a direction for review, the decisions of the ALJs become a final order of the Review Commission by operation of law. Once a case is directed for review, the Commission members have the authority to review all aspects of a case, including the Judge's findings of fact, conclusions of law, penalty assessments, and abatement orders.

Each Commissioner has a counsel who is responsible for providing assistance and advice on all pending matters, including whether cases are appropriate for Commission review, and the proper disposition of motions and cases. The counsel also aids the Commissioner in researching, drafting, and editing opinions after the Commission decides a case.

The Office of the General Counsel (OGC) provides legal advice and assists the Review Commission in complying with the various laws, regulations, and executive orders governing its operations. OGC has primary responsibility for preparing and presenting factual and legal analyses to assist Commission members in adjudicating appeals and in their issuance of opinions; it also provides legal advice on ethics, the Freedom of Information Act (FOIA), Equal Employment Opportunity (EEO), procurement, appropriations, the Privacy Act, and other areas.

The Commission function also includes the work of the Office of the Executive Secretary (OEXS), which is responsible for the docketing of cases at both the ALJ and Commission levels. The Executive Secretary serves as the Records Management Officer for the agency in coordination with the National Archives and Records Administration (NARA).

Commission Operations

The Commissioners strive to minimize the time for deciding cases. Aided by improved case management technology, the Commission seeks to strengthen the internal processes by which a case is prepared for decision. Three external factors that have a major impact on the operations of the Commission are: (1) the presence of a quorum; (2) the size and complexity of cases; (3) and the novelty of the issues presented for review.

The Act requires a quorum of two Commissioners to take official action, so decisions require the affirmative vote of two Commissioners. During periods when the Commission lacks a quorum, no cases can be decided. If there are only two Commissioners, it may be more difficult to reach agreement sufficient to dispose of some cases. In cases where such agreement cannot be reached, deadlocks result and action on important issues and issuance of some pending cases may be delayed.

The Commission operated with a full complement of Commissioners in FY 2018. The Commission estimates that it will resolve 17 cases and expects to meet its four GPRA goal targets at the Commission level during FY 2019.

Historically, the number of safety and health inspections carried out by OSHA each year, the nature of those inspections, and the rate at which employers choose to contest the citations issued and penalties proposed by OSHA all have an impact on the number of cases before the Review Commission. In addition, OSHA's emphasis during recent years on more serious workplace hazards and the consequent increase in proposed penalties has translated into more complicated cases and longer, more costly trials. Consequently, the complexity and size of the cases at the ALJ and Commission levels have increased significantly in recent years.

Anticipated Commission Workload for FY 2020

The Commission focuses on solid case production, including deciding and issuing decisions in older cases in an effort to reduce case inventory. However, the cases that go to hearings before the Review Commission's ALJs are increasingly complex (e.g., imposition of higher penalties, and/or more complex technical issues), which may result in a higher percentage of cases being petitioned for review.

In FY 2018, the Commission had 29 cases pending on its docket at the beginning of the year. It received 16 new cases and resolved 23 cases by year-end. Thus, the Commission entered FY 2019 with 22 cases pending review. During FY 2019, the Commission estimates receiving 15 new cases and resolving 17 cases, ending FY 2019 with 20 cases pending review. For FY 2020, the Commission anticipates receiving 15 new cases, and disposing of 17 cases, ending that year with an inventory of 18 cases.

	FY 2015 <u>Actual</u>	FY 2016 <u>Actual</u>	FY 2017 <u>Actual</u>	FY 2018 <u>Actual</u>	FY 2019 <u>Estimate</u>	FY 2020 <u>Estimate</u>
New Cases:						
Cases Directed for Review:	13	14	12	14	13	13
Other New						
Cases:						
Interlocutory Appeals:	0	0	0	0	0	0
Remands:	1	1	0	2	2	2
Other:	0	0	1	0	0	0
Total Other New Cases:	0	1	1	2	2	2
Total New Cases: Case Inventory	14	15	13	16	15	15
from Prior Year:	35	33	29	29	22	20
Total Caseload:	49	48	42	45	37	35
Dispositions:	16	19	13	23	17	17
Case Inventory, End of Year:	33	29	29 ⁵	22	20	18

Commission Case Activity

Staffing

The Commission function requires 28 FTE positions in FY 2020. This includes 9 FTE positions for the three Commissioners and their immediate staff, 14 FTE positions for the Office of General Counsel, and 5 FTE positions for the Office of the Executive Secretary.

⁵ Revised to reflect actual case inventory for the end of FY 2017.

Funding (in millions) and FTE						
	<u>FY 201</u>	8 Actual	<u>FY 20</u>)19 Enacted	<u>FY 2020</u>	Request
	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>
Commission Function	5.8	23	5.9	28	5.9	28

Strategic Plan and Outcome Goals

In accordance with Public Law 111-352, the Government Performance and Results Modernization Act of 2010 (GPRA Modernization Act of 2010), and Public Law 103-62, the Government Performance and Results Act (GPRA) of 1993, the Review Commission revised its strategic plan for the period FY 2018 through FY 2022. The revised plan focuses on four goals of: (1) promptly and fairly resolving the cases before it, including reducing the average age of Review-level cases; (2) enhancing transparency of its operations; (3) promoting organizational excellence; and (4) managing agency resources in a manner that instills public trust. It also identifies innovative and comprehensive strategies to achieve the strategic goals and objectives. The Review Commission's Strategic Plan for FY 2018–2022 includes the following goals and outcomes related to this function:

Public Service Goal	Outcome Goals ⁶
Promptly and fairly resolving cases, including	• Resolve all priority cases at the Agency in a timely manner. ⁷
reducing the average age of cases pending at the	• Develop and implement case management practices that will minimize the average age of all pending Review-level cases.
agency.	 Reduce the average age of all pending Review-level cases to 20 months from direction for review.⁸
	• Reduce the number of Review-level cases over two years in age.

⁶ These goals will not apply to cases that are stayed at the Review Commission because criminal law investigations or prosecutions are being pursued.

⁷ Priority cases include Federal Rule of Civil Procedure (FRCP) 60(b) cases, Commission Rule (CR) 101(a) defaults, court remands, and interlocutory reviews. However, some FRCP 60(b) and CR 101(a) cases – those with significant threshold issues, for instance – are not treated as priority cases because of the complexity of those issues. Also, where the parties have indicated intent to settle a priority case, the timeframe will be tolled.

⁸ External factors, such as lack of a quorum or recusal of a Commissioner, may adversely affect the Review Commission's ability to meet these goals.

The Commission will advance its strategic goal through the following strategies:

- 1. Focus on reducing the average age of the oldest pending cases and of all pending cases, with immediate aim of developing and implementing improvements in case management.
- 2. Expedite the disposition of priority cases that are designated as requiring rapid action (e.g., court remands, interlocutory reviews, and certain Rule 60(b) cases), such that they are disposed of within six months of designation.
- 3. Expand knowledge management and research tools to accelerate the preparation of cases and issuance of decisions.
- 4. Identify and provide training opportunities to all agency attorneys and support staff that will enhance their capabilities, such as training on technical and legal issues, legal writing, ethics, and technology and case management.
- 5. Use individual performance standards that support priorities in the Review Commission's strategic and annual performance plans.
- 6. Implement appropriate changes to the agency's procedures to expedite case processing.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Resolve all priority cases in a timely manner.	Percent of priority cases disposed of within 6 months.	100% Target met (100%)	100% Target met (100%)		New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.
Resolve all priority cases at the Agency in a timely manner.	Percent of priority cases disposed of within 6 months.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	100% Target met (100%)	100%	100%
Develop and implement case	Average age of all pending Commission-	Implemented case management	Implemented case management	New goal developed to support the	New goal developed to support the	New goal developed to support the

The following are the performance goals for the Commission for FY 2016 - 2020:

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
management practices that will minimize the average age of all pending Commission- level cases.	level cases.	practices. The estimated average age of all pending Commission- level cases is 24 months. Target not met (23 months or less)	practices. The estimated average age of all pending Commission- level cases is 28 months. Target not met (Continue to implement case management practices. 22 months or less)	FY 2018 – FY 2022 Strategic Plan.	FY 2018 – FY 2022 Strategic Plan.	FY 2018 – FY 2022 Strategic Plan.
Develop and implement case management practices that will minimize the average age of all pending Review-level cases.	Whether case management practices have been developed and implemented.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Case management practices were developed and assessed. Target met (Assess whether new case management practices should be developed and implemented)	Develop new case management practices.	Implement new case management practices.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Reduce the average age of all pending Review-level cases to 20 months from direction for review.	Average age of all pending Review-level cases.		New goal developed to support the FY 2018 – FY 2022 Strategic Plan.		Average age of all Review- level cases reduced to 24 months.	Average age of all Review- level cases reduced to 22 months.
Reduce the number of Review-level cases over two years in age.	Percent reduction in the number of Review-level cases over two years in age.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Share of Review-level cases over two years in age was 51% of all cases. Target not met (Reduce the share of Review-level cases over two years in age as follows: No greater than 40% of all cases ¹⁰)	Reduce the share of Review-level cases over two years in age as follows: No greater than 33% of all cases.	Reduce the share of Review-level cases over two years in age as follows: No greater than 25% of all cases.

⁹ For instance, for FY 2018, the target goal now calculates the average age of a Review-level case based on: (1) cases that are docketed at the review level and decided during the time frame of October 1, 2017 through September 30, 2018; and (2) the age of all cases pending on September 30, 2018.

^{30, 2018;} and (2) the age of all cases pending on September 30, 2018. ¹⁰ For instance, for FY 2018, the target goal now takes into account case production from October 1, 2017 through September 30, 2018, with the final percentage measured as of the end of the FY.

Outcome Goals	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Further reduce the average age of the oldest pending Commission- level cases.	Using experience gained from the recent disposition of the legacy cases, as well as recommend- ations derived from Commission's public meeting on legacy cases, to develop and implement case management practices that minimize the average age of the oldest fifteen (15%) percent of pending cases.	Case management practices were fully implemented. Target met (Implement case management practices)	Average age of the oldest 15 percent of pending Commission level cases increased by 4% from FY 2014 level. Target not met (Reduce average age of the oldest 15% of pending Commission level cases by 10 % from FY 2014 level)	Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.

Office of the Executive Director Function

The Office of the Executive Director (OEXD) provides administrative support services for the entire Review Commission to assure success in fulfilling its mission.

Administrative Operations

The Executive Director function provides operational management for the agency, including procurement, information technology management, human resources management, budget and financial management, and administrative services. The day-to-day tasks of this office are led by the Executive Director and include:

- Supporting the development and implementation of the agency's strategic goals;
- Maintaining and enhancing a website to provide the public with greater access to Review Commission information;
- Providing agency-wide support in the areas of finance, budget, procurement and contracting, human resources, equal opportunity, and general administrative services;
- Providing personnel, payroll, benefits, reproduction, mail services, and travel assistance to agency employees;
- Procuring goods and services, maintenance and needed repairs of equipment, training, reference materials, supplies, and office space;
- Implementing case management and administrative systems through IT hardware and software;
- Developing and maintaining computer systems and information security enhancements; and
- Enhancing telecommunications and improving technology efficiency and effectiveness.

Anticipated Office of the Executive Director Workload for FY 2020

During FY 2020, OEXD staff will:

- Implement the Administration's government-wide performance initiatives;
- Improve financial and administrative services and enhance integrity and efficiency of the agency's financial management and human resources programs;
- Provide greater online access to information generated by OSHRC to citizens and other interested parties as a part of the Review Commission's transparency initiatives;

- Provide faster and better public access to, and dissemination of, Review Commission information and decisions through the use of modern automated technology and techniques, including the agency's website;
- Improve computer information security based on an evaluation of the Review Commission's computer security, compliance with the various security acts, and the implementation of corrections or improvements in any weaknesses found as a result of evaluations;
- Execute the Continuity of Operations Plan (COOP) including maintenance, testing, and (if needed) implementation of the COOP for the National office, and the regional offices in Denver and Atlanta;
- Make use of the best Knowledge Management practices to ensure that employees are better prepared to perform their work and to provide for continuity and succession planning; and
- Review information technology programs to determine ways to achieve cost savings.

In FY 2015 and FY 2016, the Review Commission began the process of improving the quality of its web-based transparency initiatives, including enhancing the OSHRC website to make more information available to internal and external customers, and undertaking other activities in support of our mission. In FY 2016, the e-filing system was deployed and fully implemented. In FY 2017, we continued to enhance and customize the e-filing system to better support the user community. In FY 2018, we updated our COOP. We will continue these efforts in FY 2019 and FY 2020.

This budget request includes \$115,000 for continued support (\$55,000 for licensing/hosting and \$60,000 for enhancements) of the e-filing system. Effective management of this e-filing system is demonstrative proof of the agency's commitment of using technology to improve accuracy and efficiency in its case management practices.

Staffing

The Executive Director function requires 8 FTE positions in FY 2020. The Office has responsibility for implementing the Administration's performance improvement efforts, including implementing and monitoring strategic and performance plans and reports, budget, and performance integration, human capital development, and E-government.

Funding (in millions) and FTE									
	<u>FY 20</u> 2	18 Actual	FY 2020 Request						
	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>	<u>\$</u>	<u>FTE</u>			
Executive Director Function	1.8	7	1.8	8	1.8	8			

Strategic Plan and Outcome Goals

In accordance with Public Law 111-352, the GPRA Modernization Act of 2010, and Public Law 103-62, the GPRA of 1993, the Review Commission revised its strategic plan for the period FY 2018 through 2022. The revised plan focuses on four goals of: (1) promptly and fairly resolving the cases before it, including reducing the average age of Review-level cases; (2) enhancing transparency of its operations; (3) promoting organizational excellence; and (4) managing agency resources in a manner that instills public trust. It also identifies innovative and comprehensive strategies to achieve the strategic goals and objectives. The OEXD's responsibilities include implementation of and/or providing Strategic Plan guidance for the following goals and outcomes:

Public Service Goal	Outcome Goals
Expanding transparency and openness by providing for stakeholder engagement and ensuring that the Review Commission keeps interested parties and the public it serves informed of the agency's work at all levels, consistent with due process requirements.	 Ensure that the Review Commission's website is user-friendly, accessible to people with disabilities, and serves as a useful repository for information about the agency and its adjudicatory activities. Broaden the Review Commission's outreach activities to the regulated community.
Encouraging a culture of professionalism, mutual respect, and organizational pride; ensuring that staff members are adequately trained and developed.	 Recruit, invest in, and value all employees through professional development, workplace flexibilities, fair treatment, and recognition. Ensure that employees are aware of the agency's mission and how they contribute to its accomplishments.

Providing responsible stewardship of resources to monitor, evaluate, and improve programs and processes in order to better accomplish the agency's mission.	 Develop and present an annual budget and performance plan that clearly presents how the organization will accomplish government-wide management priorities, agency-wide goals, and organizational goals. Improve technology infrastructure through efficiencies and investments (e.g., training, equipment, services) to support the effective use of broadband, cyber security, and energy efficiency.
	• Conduct all internal and external agency business in an ethical and timely manner.

The OEXD will advance its strategic goals through the following strategies:

- 1. Develop and present an annual budget and performance plan that clearly presents how the organization will accomplish government-wide management priorities, agency-wide goals, and organizational goals.
- 2. Provide greater public access to Review Commission activities, information, and decisions, including education and outreach for LEP individuals and posting procedural decisions and non-dispositive orders on the Review Commission's website.
- 3. Create a culture that incorporates core values and provides a work environment that encourages diversity and workplace policies and programs that enable employees to excel, including special emphasis programs (e.g., People with Disabilities, Federal Women's Program, Hispanic Employment Program), telework policies, family-friendly policies, and wellness programs.
- 4. Enhance employee development and learning opportunities by devoting available budgetary resources to staff training.
- 5. Develop and implement recruitment strategies to ensure a highly qualified and diverse workforce.
- 6. Streamline IT operations, simplify day-to-day management and maintenance, and create a more stable operating environment by eliminating duplication, investing in standardized platforms, realizing cloud first opportunities, and minimizing storage and application sprawl and locally housed servers.
- 7. Improve network/communications performance to ensure commission personnel have seamless access to systems necessary to perform their work in a timely fashion.
- 8. Maintain an information security and privacy management program through acceptance and deployment of appropriate federally mandated guidelines and enforcing active

policies. Ensure annual FISMA audits are performed and consider having an external Inspector General (IG) (OSHRC does not have an IG) supplement the external independent audit.

The following are the performance goals for the Office of the Executive Director for FY 2016 - 2020:

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Ensure that the Review Commission's website is accessible to people with disabilities and serves as a useful repository for information about the agency and its adjudicatory activities.	Timeliness of postings to agency website.	All required material posted to the website in less than 7 days and usually within one day after issuance. Target met (All material posted no later than 7 days after issuance)	All required material was posted to the website in less than 7 days and usually within one day after issuance. Target met (All material posted no later than 7 days after issuance)	Internal process was implemented to allow staff to post materials directly to the agency's website. All materials were posted within one day after issuance. Target met (All material posted no later than 6 days after issuance)	All material posted no later than 5 days after issuance.	All material posted no later than 4 days after issuance.
Produce timely and accurate reports on the Review Commission's activities, including all	Timeliness of submissions of required reports, e.g., financial statements, OMB, OPM, and EEO reports, etc.	All material submitted by required deadlines.	All material submitted by required deadlines.	All material submitted by required deadlines.	All material submitted by required deadlines.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.
reports required by law.		Target met (100% of all material to be submitted by required deadlines)	Target met (100% of all material to be submitted by required deadlines)	Target met (100% of all material to be submitted by required deadlines)	Target met (100% of all material to be submitted by required deadlines)	

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Broaden the Review Commission's outreach activities with other Federal agencies and the affected public, including	Participation in professional conferences and meetings and strategic engagement with stakeholders.	access plan is posted on the agency's website.	Review Commission documents were reviewed, translated, and posted on the agency's website.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.
targeted education and outreach for individuals with LEP.		Target met (Fully implement a language access plan and post to the agency's website for public access)	Target met (Review documents to be translated and posted on the agency's website)			

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Broaden the Review Commission's outreach activities to the regulated community.	-Participation in professional conferences and meetings and strategic engagement with the regulated community. -Creation of electronic subscription service.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	website to engage the public. Target met (-Increased	 -Increased participation in at least two activities or meetings that promote strategic engagement to disseminate information including trends and services (e.g., LEP) provided by the agency. -Monitor the use of alert service used to engage the public. 	 -Increased participation in at least two activities or meetings that promote strategic engagement to disseminate information including trends and services (e.g., LEP) provided by the agency. -Monitor the use of alert service used to engage the public.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Recruit, invest in, and value all employees through professional development, workplace flexibilities, fair treatment, and recognition.	-Recruit, develop, and retain a highly motivated, talented, and diverse workforce to accomplish its mission. -Identify areas in which the agency can enhance diversity and talent through annual analysis of the MD-715 ¹¹ guidance.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Job postings were developed to attract qualified and diverse candidates. Agency directives pertaining to workplace flexibilities were reviewed. Target met (-Attract qualified and diverse candidates, including veterans and persons with disabilities. -Annually review and/or update agency directives pertaining to workplace flexibilities (e.g., hours of work, telework))	-Ensure that the agency's performance management system(s) are aligned with its goals and objectives. -Enhance employee development and learning opportunities by making budgetary resources available for staff training. -Annually review and/or update agency directives pertaining to workplace flexibilities (e.g., hours of work, telework).	 -Ensure that the agency's performance management system(s) are aligned with its goals and objectives. -Enhance employee development and learning opportunities by making budgetary resources available for staff training. -Annually review and/or update agency directives pertaining to workplace flexibilities (e.g., hours of work, telework).

¹¹ Equal Employment Opportunity (EEO) Management Directive 715 – Reporting Requirement for Federal Agencies

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Ensure that employees are aware of the agency's mission and how they contribute to its accomplish- ments.	Communicate significant organizational accomplish- ments with staff.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Annual Federal Employee Viewpoint Survey results were assessed. Routine meetings were conducted. Target met (-Communicate significant organizational accomplish- ments with staff during all- hands staff meetings and during supervisory/ employee meetings. -Use results of the annual Federal Employee Viewpoint Survey to assess employees' knowledge of how their work relates to the agency's goals and priorities)	-Communicate significant organizational accomplish- ments with staff during all-hands staff meetings and during supervisory/ employee meetings. -Use results of the annual Federal Employee Viewpoint Survey to assess managers and supervisor's communication with employees about the agency's goals and priorities.	-Communicate significant organizational accomplishments with staff during all-hands staff meetings and during supervisory/ employee meetings. -Use results of the annual Federal Employee Viewpoint Survey to assess managers and supervisor's communication with employees about the agency's goals and priorities.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Develop and present an annual budget and performance plan that clearly presents how the organization will accomplish government- wide management priorities, agency-wide goals, and organizational goals.	System that links resources to specific activities that support measurable programmatic outcomes and objectives.	Agency program goals continue to be aligned with the budget to efficiently accomplish the mission. Target met (Align budget with agency program goals to efficiently accomplish mission (e.g., program, human capital, procurement, IT infrastructure/s pace, and facilities)	the mission. Target met (Align budget with agency program goals to efficiently accomplish mission (e.g., program, human capital, procurement, IT	Aligned budget with agency program goals to efficiently accomplish mission (e.g., program, human capital, procurement, IT infrastructure/ space, and facilities. Target met (Align budget with agency program goals to efficiently accomplish mission (e.g., program, human capital, procurement, IT infrastructure, space, and facilities))	Align budget with agency program goals to efficiently accomplish mission (e.g., program, human capital, procurement, IT infrastructure, space, and facilities).	Align budget with agency program goals to efficiently accomplish mission (e.g., program, human capital, procurement, IT infrastructure, space, and facilities).

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
Implement a comprehensive human capital plan designed to recruit, retain, and develop staff; support succession planning by strategically aligning present and future human capital needs and workforce planning; and evaluate the performance management system based on individual and organizational effectiveness.	Increase personnel capabilities and development by improving training opportunities.	.44 percent of basic payroll devoted to staff training and development. Target not met (.70 percent of basic payroll devoted to staff training and development)	.80 percent of basic payroll devoted to staff training and development. Target met (.80 percent of basic payroll devoted to staff training and development)	developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.

<u>Outcome</u> <u>Goals</u>	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual* (Target)	FY 2019 (Target)	FY 2020 (Target)
Integrate knowledge management (KM) processes into a plan to capture, share, and generate knowledge and establish a unified knowledge network of people, processes, and technology to enhance operations and efficiencies in all aspects of essential agency operations.	-Tailor IT	identified knowledge gap vulnerabilities,	agency policies, organizational charts, and	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.

<u>Outcome</u> <u>Goals</u>	Performance <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
through efficiencies and investments (e.g., training, equipment, services) to support the effective use of broadband,	-Streamline operations and infrastructure to eliminate duplication; minimize servers, storage and application sprawl. -Maintain standardized platforms including hardware and software. -Improve network/commu- nications to ensure customers can access necessary information without delay.	Upgraded Citrix to permit additional security measures, and servers to virtual machines; implemented a cloud-based case management system and provided training to users; upgraded desktops; and procured new servers. Target met (Implement recommended IT infrastructure upgrades identified in evaluation)	-Migration of Mail (exchange) to FedRAMP certified Office 365. -Moved locally administered share point (intranet) to Office 365. -Instituted changes to e- filing system to accommodate the user community. -Encrypted and upgraded software on agency laptops. -Started deployment of two factor authentication using personal identity verification. Target met (Continue monitoring technology infrastructure to determine if additional resources are required)	-Reduce physical servers through virtualization. -Reduce the number of operating systems in use. -Evaluate and address enhancements to our e-filing system. -Increase bandwidth for migration to cloud initiatives (i.e., electronic mail services to the cloud and expand cloud storage space) Target met (Continuous monitoring of the agency's technology infrastructure was done to determine if new or additional resources were necessary)	-Reduce physical servers through virtualization. -Reduce the number of operating systems in use. -Increase bandwidth for migration to cloud efficiencies.	 -Reduce physical servers through virtualization. -Reduce the number of operating systems in use. -Increase bandwidth for migration to cloud efficiencies.
	Implement measures to reduce operating expenses when negotiating lease	-Use of virtual machines and all equipment purchases meet EPA Energy	-Expanded the use of Virtual Machines.	New goal developed to support the FY 2018 – FY 2022	New goal developed to support the FY 2018 – FY 2022	New goal developed to support the FY 2018 – FY 2022

Outcome Goals	Performance <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
energy efficiency by implementing energy practices, space alignment efforts (e.g., sustainability), and expanding telework.	and develop a system to evaluate areas of consumption that impact sustainability.	Efficiency standards. -Expanded Citrix to accommodate additional telework staff. Target met (Increase the percentage of supplies and equipment procured from eco-friendly sources)	-Moved infrastructures to FedRAMP providers. Target met (Continue monitoring to ensure supplies and equipment are procured from eco- friendly sources)	Strategic Plan.	Strategic Plan.	Strategic Plan.
Enhance the agency's FOIA processing system by developing internet-based capabilities.	Development of an electronic form and/or request tracking capability.	Increased efficiency of FOIA online form and use of dedicated FOIA email address to expedite receipt, tracking, and processing of requests. Target met (Develop tools to be used for processing and expediting FOIA requests electronically)	Increased use of FOIA online form and dedicated FOIA email address expanded tracking capability and improved communication with requesters; eliminated need to implement online tracking system. Target met (Explore advanced options for online tracking capability)	developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.
Conduct all internal and external agency business in an ethical and	Promote an ethical culture within the Review Commission through	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	New goal developed to support the FY 2018 – FY 2022 Strategic Plan.	Expanded outreach primarily to new employees, in particular	-Provide in- person ethics training to all agency filers.	-Provide in- person ethics training to all agency filers.

Outcome Goals	<u>Performance</u> <u>Measures</u>	FY 2016 Actual (Target)	FY 2017 Actual (Target)	FY 2018 Actual (Target)	FY 2019 (Target)	FY 2020 (Target)
timely manner.	leadership, awareness, resources, and oversight.			political appointees, which generated increased opportunities to provide ethics advice. Target met (-Provide in- person ethics training to all agency filers. -Increase opportunities for outreach to all agency employees on ethics issues)	-Develop a plan to decrease response time to ethics inquiries.	-Implement a plan to decrease response time to ethics inquiries.

V. BUDGET BY OBJECT CLASSIFICATION CATEGORY

Budget by Object Classification (BOC) Category

The U.S. Occupational Safety and Health Review Commission requests an appropriation of \$13,225,000 for FY 2020 to continue our mission of adjudicating OSHA-issued workplace safety citations. The requested amount would support 61 FTE positions as well as funding for other costs.

The proposed budget for FY 2020 along with the FY 2018 actual and FY 2019 enacted amounts are shown in the table below by object classification category. A narrative explanation of the amount requested for each object classification follows the table.

Object Classification Table

Fiscal Years 2018, 2019 and 2020 (Dollars in Thousands)

					Chan FY 2019 E FY 2020 R	nacted –
	Budget Object Class	FY 2018 Actual	FY 2019 Enacted	FY 2020 Request	\$	%
11.0	Personnel Compensation	6,822	\$7,462	\$7,462	-0-	-0-
12.0	Personnel Benefits	2,089	2,237	2,237	-0-	-0-
Su	btotal Personnel Services	8,911	9,699	9,699	-0-	-0-
21.0	Travel	149	185	185	-0-	-0-
22.0	Transportation of Things	2	10	10	-0-	-0-
23.1	Space Rental Payments (GSA)	1,602	1,625	1,625	-0-	-0-
23.3	Communications, Utilities and Misc.	220	272	272	-0-	-0-
24.0	Printing and Reproduction	0	17	17	-0-	-0-
25.0	Other Services	1,658	1,005	1,005	-0-	-0-
26.0	Supplies and Materials	84	43	43	-0-	-0-
31.0	Equipment	371	369	369	-0-	-0-
	Unobligated Balance	228				
Grand	Total	13,225	13,225	13,225	-0-	-0-

Budget Object Classification Detail

11.0 Personnel Compensation

Change F Y 2019 Enacted – F Y 2020 Request					
FY 2019 Enacted FY 2020 Request Amount Percent					
7,462,000	7,462,000	-0-	-0-		

Change FY 2019 Enacted – FY 2020 Request

The Review Commission requests \$7,462,000 to fund direct payroll costs in FY 2020. This amount assumes the support for 61 FTE positions. This object class also supports awards to recognize those employees whose performance is superior and who perform special acts or services.

12.0 Personnel Benefits

Change FY 2019 Enacted – FY 2020 Request

FY 2019 Enacted	FY 2020 Request	Amount	Percent
2,237,000	2,237,000	-0-	-0-

The Review Commission requests \$2,237,000 to fund the payroll-related costs of employee benefits in FY 2020. These benefits principally consist of the government's contributions to the CSRS and FERS retirement programs, life and health insurance programs, the Transit Subsidy Program, and the Thrift Savings Plan.

21.0 Travel

Change FY 2019 Enacted – FY 2020 Request

FY 2019 Enacted	FY 2020 Request	Amount	Percent
185,000	185,000	-0-	-0-

The requested amount for travel in FY 2020 is \$185,000. Travel of ALJs to conduct hearings accounts for the majority of this request. It should be noted that approximately 90 percent of the Review Commission's travel budget pays for ALJ travel in order to conduct hearings. By law, these hearings must be conducted as close as possible to the site of the alleged violation. The remainder of these funds is for travel associated with training, necessary travel to the regional offices, and other requirements.

22.0 Transportation of Things

		1	
FY 2019 Enacted	FY 2020 Request	Amount	Percent
10,000	10,000	-0-	-0-

Change FY 2019 Enacted – FY 2020 Request

An amount of \$10,000 is requested to fund the cost of shipping materials between Review Commission offices and other locations.

23.1 Rental Payments to GSA

FY 2019 Enacted	FY 2020 Request	Amount	Percent		
1,625,000	1,625,000	-0-	-0-		

Change FY 2019 Enacted – FY 2020 Request

The request includes \$1,625,000 for office space rental for the National and Regional Offices. These projected rent costs are based on FY 2020 estimates provided by the General Services Administration (GSA) to the Review Commission. This amount also takes into consideration the savings from reducing space in our Atlanta Regional Office (ATL RO) as described below.

The Review Commission has reshaped its ATL RO to comply with Executive Order 13781 and the Office of Management and Budget Memorandum, M-17-22, which requires agencies to establish a comprehensive plan for reforming the federal government and reducing the federal civilian workforce. The principal reasons for the reshaping effort are both cost-savings of American taxpayer dollars and to most efficiently serve our agency's mission. While at one time OSHRC had more than a half-dozen regional offices, changes in technology and the ease of air travel have reduced the need for a regional presence.

The Review Commission retained all of its Atlanta region employees in this reshaping and reduced the total square footage of the physical office space located in the Sam Nunn Atlanta Federal Center, resulting in a significant cost-savings in rent. The long-term strategy, solely through attrition, is to reshape our physical footprint and consolidate the ATL RO's operations into our National Office in Washington, D.C. — leaving one Regional Office in Denver, Colorado, which remains mission-critical to best serve the regulated community given the travel time and costs associated with the judges traveling to the Western United States from Washington, D.C. to conduct agency proceedings.

23.3 Communications, Utilities, and Miscellaneous Charges

		1 = 2020 Hequise	
FY 2019 Enacted	FY 2020 Request	Amount	Percent
272,000	272,000	-0-	-0-

Change FY 2019 Enacted – FY 2020 Request

The Review Commission requests \$272,000 for communication costs in FY 2020. The Review Commission began the development and implementation of an e-filing system in FY 2013 with a hosted internet-based interface that accommodates the electronic filing of litigation documents. In FY 2016, the e-filing system was fully deployed. This request includes telecommunication costs to support our cloud initiative with increased security and bandwidth requirements and pave the way for future cloud initiatives.

Local telephone service and telecommunication costs are projected to be \$252,000. Postage for the required mailing of letters, case files, and other materials related to cases is expected to be \$20,000.

24.0 Printing and Reproduction

	8	1	
FY 2019 Enacted	FY 2020 Request	Amount	Percent
17,000	17,000	-0-	-0-

Change FY 2019 Enacted – FY 2020 Request

The requested amount for printing in FY 2020 is \$17,000. Printing costs consist mainly of the charges for publishing rules, proposed rules, and other announcements in the Code of Federal Regulations (CFR) and/or the Federal Register, and for purchasing copies of the CFR and other GPO publications. Together, these printing/publishing costs are expected to approximate \$10,000 in FY 2020. The balance of the budget – \$7,000 – is needed for printing of Rules of Procedure and Guide to the Review Commission pamphlets, which are provided to parties to Review Commission proceedings.

25.0 Other Services

Change FY 2019 Enacted – FY 2020 Request

	0	1	
FY 2019 Enacted	FY 2020 Request	Amount	Percent
1,005,000	1,005,000	-0-	-0-

The requested amount for other services in FY 2020 is \$1,005,000. This amount will allow the Review Commission to maintain our current services. Requirements in this area fall into two basic categories: Interagency Agreements for services provided by other federal agencies and contractual services provided by non-federal vendors. Additional information on each of these is provided in the following paragraphs.

Services Provided by Other Federal Agencies. A total of \$377,000 is requested for services provided by other federal agencies. Our costs have increased in this category as a result of additional service costs associated with a new time and attendance system provided by the NFC, along with higher costs for our Interagency Agreements with the Office of Personnel Management (OPM) and NARA. This area includes \$14,000 for personnel and payroll services provided by NFC, \$305,120 for financial and administrative services provided by the Bureau of the Fiscal Service (BFS), and \$34,427 for building security (estimated) provided by the Department of Homeland Security. The remaining amount will be used to fund other Interagency Agreements such as with the U.S. Department of Health and Human Services (Federal Occupational Health), GSA, OPM, and NARA.

Other Contractual Services. OSHRC procures a variety of services to support us in carrying out our mission. These include: court reporting (\$100,000); maintenance/incremental enhancements including security of the Review Commission's information technology system and for continued enhancements and customized reporting of the e-filing system (\$60,000); services for translation of documents and interpreters for individuals LEP (\$10,000); independent evaluation of IT security under the Federal Information Security Management Act (FISMA) (\$30,000); and on-line legal research (\$43,000). This category also includes funding for other contractual services such as the annual audit of our financial statements (\$30,000), library operations (\$90,000), training, and other requirements to support the agency's mission. This

category also includes funds needed for continuing maintenance of the Review Commission's website (\$30,000).

26.0 Supplies and Materials

FY 2019 Enacted	FY 2020 Request	Amount	Percent
43,000	43,000	-0-	-0-

Change FY 2019 Enacted – FY 2020 Request

The requested amount for supplies and materials in FY 2020 is \$43,000. This amount includes general office supplies (\$22,000) and information technology supplies and software (\$21,000).

31.0 Equipment

	Shange I I 2012 Endetta	1 = = = = = = = = = = = = = = = = = = =	
FY 2019 Enacted	FY 2020 Request	Amount	Percent
369,000	369,000	-0-	-0-

Change FY 2019 Enacted – FY 2020 Request

The requested amount for equipment in FY 2020 is \$241,000. The Review Commission began the development and implementation of an e-filing system in FY 2013 with a hosted internet-based interface that accommodates the electronic filing of litigation documents. As a result, our information technology infrastructure was upgraded, and licensing and hosting costs are required to maintain the system. The e-filing system was fully deployed in FY 2016. We estimate that the licensing costs will be \$55,000. Subscriptions and other publications necessary to maintain our legal libraries are included in this object class. The remainder is required for new and/or replacement computers and other information technology requirements and to enable us to comply with government-wide mandates such as the FISMA. Our information technology equipment includes personal computers, printers, a local area network, and associated peripherals. Finally, a small portion of this funding will be used to purchase any office furniture that may be needed.

VI. OTHER TABLES

The U.S. Occupational Safety and Health Review Commission **Appropriation History**

<u>Fiscal</u>	Request to	<u>House</u>	<u>Senate</u>	Appropriation
Year	<u>Congress</u>	Allowance	Allowance	
1999	\$8,050,000	\$8,100,000	\$8,100,000	\$8,092,00012
2000	\$8,500,000	\$8,100,000	\$8,500,000	\$8,470,00013
2001	\$8,720,000	\$8,600,000	\$8,720,000	\$8,720,000
2002	\$8,964,000	\$8,964,000	\$8,964,000	\$8,958,00014
2003	\$9,577,000	\$9,577,000	\$9,577,000	\$9,673,00015
2004	\$10,115,000	\$10,115,000	\$9,610,000	\$9,863,000 ¹⁶
2005	\$10,516,000	\$10,595,000	\$10,595,000	\$10,510,24017
2006	\$10,510,000	\$10,510,000	\$10,510,000	\$10,404,90018
2007	\$10,346,000	\$10,510,000	\$10,346,000	\$10,470,779
2008	\$10,696,000	\$10,696,000	\$10,696,000	\$10,696,000 ¹⁹
2009	\$11,186,000	\$11,186,000	\$11,186,000	\$11,186,000
2010	\$11,712,000	\$11,712,000	\$11,712,000	\$11,712,000
2011	\$12,051,000	\$11,712,000	\$12,051,000	\$11,712,00020
2012	\$12,773,000	\$11,689,000	\$11,689,000	\$11,689,00021
2013	\$11,965,000	\$11,667,000	\$11,667,000	\$11,666,90822
2014	\$12,634,830			\$11,411,000
2015	\$12,651,000	\$12,651,000	\$12,651,000	\$11,639,000
2016	\$13,212,000	\$12,639,000	\$11,100,000	\$12,639,000
2017	\$13,411,000	\$12,975,000	\$13,411,000	\$13,225,000
2018	\$12,615,000	\$12,875,000	\$13,225,000	\$13,225,000
2019	\$12,615,000	\$12,975,000	\$13,225,000	\$13,225,000
2020	\$13,225,000			

¹² Reduced to \$8,092,000 by H.R. 1664
¹³ Reduced to \$8,470,000 by P.L. 106-113

¹³ Reduced to \$8,470,000 by P.L. 106-113
¹⁴ Reduced to \$8,958,000 by P.L. 107-206
¹⁵ Reduced to \$9,610,125 by P.L. 108-7
¹⁶ Reduced to \$9,863,000 by P.L. 108-199
¹⁷ Reduced to \$10,510,240 by P.L. 108-447
¹⁸ Reduced to \$10,404,900 by P.L. 109-149
¹⁹ Reduced to \$10,509,141 by P.L. 110-161
²⁰ Reduced to \$11,609,5761 R L 112,10

²⁰ Reduced to \$11,688,576 by P.L. 112-10
²¹ Reduced to \$11,666,908 by P.L. 112-74
²² Reduced to \$11,056,659 by P.L. 113-6 and Sequestration Order issued March 1, 2013

Authorized Full Time Positions By Function

		FY 2018 Actual	FY 2019 Enacted	<u>FY 2020</u> Request
Administrative Law . AL-II	Judge:	1	1	1
AL-III		10	11	11
GS-14		5	5	5
GS-13		0	0	0
GS-12		1	1	1
GS-11		0	0	0
GS-10 GS-9		1 1	1	1 1
GS-8		<u>3</u>	<u>5</u>	<u>5</u>
00-0	Sub-total	$\frac{3}{22}$	25^{3}	2 <u>5</u>
Commission:				
Executive Level III		1	1	1
Executive Level IV		2	2	2
ES-00		2	2	2
GS-15 GS-14		5 6	5 6	5 8
GS-13		2	3	
GS-12		1	3	2 2 3 3
GS-11		2	3	3
GS-9		2	2	
GS-8		0	1	0
GS-7	~ · ·	$\frac{0}{23}$	$\frac{0}{2}$	<u>0</u>
	Sub-total	23	28	28
Office of the Executiv	ve Director:			
ES-00		1	1	1
GS-15		2	1	1
GS-14		0	0	1
GS-13 GS-12		$\begin{array}{c} 0 \\ 4 \end{array}$	1	0
GS-12 GS-11		4	3 0	3
GS-9		0	1	0
GS-7		<u>0</u>	<u>1</u>	
	Sub-total	7	8	$\frac{1}{8}$
Total full-time position	ons:	52	61	61